

# **PRODUCT CARE & MAINTENANCE**

Thank you for choosing a Simmons bed. We are proud of our reputation for quality and craftsmanship, and you can be assured that every piece we make is produced with care and to the highest standard.

We hope you enjoy the outstanding features of the product you have selected, but to help you maximise the comfort, support and benefits that this product will provide, please take a few minutes to read this leaflet.

Our simple 'must' and 'must not' guidelines and recommendations are designed as a simple checklist to help you get the most from your bed, to help prolong its life and performance, and to ensure you do not invalidate your guarantee.

Remember, the more you look after your bed, the longer it is likely to last and the more benefit you will gain from it.

You may have bought either a mattress only or a complete divan set. If you have purchased a mattress only, ensure that the frame or divan base on which it rests is an equivalent size and that it provides a solid foundation.

## **MUST**

### **Turn/No Turn**

A double-sided mattress must be turned over regularly, ie. every week in the first 3 months, then every month thereafter; however, if you have a no turn mattress there is no need to do this. In either case, rotate your mattress from head to foot every month, to ensure your weight is applied evenly across the entire surface.

### **Settle Down**

Due to the amount of quality upholstery in your Simmons mattress, your body will make a natural impression in the top of it. This is known as 'settlement' of the fillings and is perfectly normal.

### **Air It**

Remove the covers and sheets on a regular basis to allow your mattress to breathe. Air circulating through the mattress and fillings will help to keep it fresh and odour free.

### **Protect It**

Use a mattress protector to help prolong the life of your bed. It will minimise wear and tear, guard against marks and stains, and help to maintain the appearance of a new mattress.

## **MUST NOT**

### **Bend/Roll It**

Do not bend or roll your mattress as this can cause serious damage to the spring unit, the fillings and affect its overall strength and durability.

### **Overload It**

Avoid placing heavy or bulky objects on the mattress. If your divan base has drawers do not over-load these as you may cause permanent damage.

### **Jump On It**

Jumping or standing on your bed can cause damage. Do not allow children to bounce on the bed like a trampoline.

### **Use As A Seat**

Your mattress has been designed to support you evenly as you sleep, by distributing weight across the entire surface. Sitting in it for prolonged periods will distort the springs and cause fillings to settle unevenly.

## **Guarantee**

All Simmons divans and mattresses supplied by Harvey Norman carry a full 5 Year guarantee against faulty workmanship and materials, effective from the original date of purchase. In the unlikely event that you experience of fault with your bed, please contact your retailer, giving them proof of purchase along with the nature of the complaint.

Following an inspection by the retailer and in agreement with Simmons, the fault will either be rectified, or a replacement divan or mattress will be supplied free of charge.

Simmons reserves the right to substitute materials of a similar or higher quality if necessary.

Once again, thank you for purchasing a Simmons product.

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